

Essential Components of an Online Travel Agency Solution

Inventory

Third Party Suppliers



Integrated via XML API with meta data and real-time rates & availability

Inventory Managers (CRS)

Providing management and real-time reservation of direct contracts of hotels, sightseeing, transportation, etc

Administration



Tour/Quote Builder

To build trips and price quotes using available third-party & directly contracted inventory



Back/Mid Office

To manage the back end business rules, policies and reservations



CRM

To fetch customer data for bookings, vouchers and quotes



B2B Agent Management

To manage agent details, markups, commissions, credit limits etc

Point of Sale



B2C Portal

To allow retail customers to make instant reservations



B2B Portal (Agent Login)

To allow sub-agents/resellers to log in & make instant reservations



Payment Gateway

Allowing real-time payment processing from the booking engine



CMS

To manage the look and feel of the portal(s)